



## **OFFICE OF THE ATTORNEY GENERAL**

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**FOR IMMEDIATE RELEASE**



### **Con-Artists Dupe Local Consumer Out of \$79 AG Rapadas Warns the Community of Revolving 'Microsoft Office' Scam**

*September 11, 2013- Hagatna, Guam-* Two nights ago, a local consumer was duped by scammers who obtained his Internet Protocol (IP) address, called him at his residence and then used his personal information to rob him of his money.

The consumer received a phone call from hackers calling from 180-088-4777 who claimed to be from "Microsoft," and was instructed to go to [www.ammyy.com](http://www.ammyy.com). After he proceeded to do so, he was then told to log on to his email and open the email message with subject line "Authorisation." Upon doing so, he found an authorization letter with his full name, a payment transaction receipt in the amount of \$79 and the 3-digit card verification value (CVV) number found on the back of his debit VISA® card. The consumer immediately checked his bank account and confirmed that \$79 was withdrawn from his checking account. After the scam was completed, the hackers proceeded to lock the consumer out of his computer.

The following email addresses were traced to the con artists: [fixtopc@hotmail.com](mailto:fixtopc@hotmail.com) and [ssumit21383@gmail.com](mailto:ssumit21383@gmail.com)

"The Office of the Attorney General has been aware of the 'Microsoft Office Technical Support' scam for months now, but as consumer awareness increases, these attempts to scam people morph so that consumers fall prey," said Attorney General Leonardo M. Rapadas.

"Do not ever give your IP Address, personal information, or any information for that matter, to anyone you do not know... they are trying to steal your hard-earned money or using your information to attempt to create a new scam. If it's too good to be true, it probably is," he continued.

**-MORE-**

AG Rapadas urges residents to report possible scams to Ms. Bernie Alvarez, Consumer Protection Unit Advocate for the Office of the Attorney General at 475-3324 ext.3325 or email her at [balvarez@guamag.org](mailto:balvarez@guamag.org).

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