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FOR IMMEDIATE RELEASE

Reports of Social Security Scam Surface Locally

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January 25, 2019, Tamuning, Guam- Reports of a Social Security Administration (SSA) scam have recently surfaced. There have been reports of fraudulent calls from people claiming to be from the SSA. The callers are threatening arrest or legal action unless island consumers call a provided phone number.

This is a scam. If you a receive a call, residents should just hang up and not engage with these calls. Residents should not provide any personal information.

The Acting Inspector General of Social Security is urging citizens to remain vigilant of telephone impersonation schemes that exploit the SSA's reputation and authority. SSA employees do not contact citizens by telephone for customer-service purposes. Additionally, SSA employees will never threaten you for information; they will not state that you will face potential arrest or other legal action if you fail to provide information.

Remember, be wary of any calls from a "1-800" number and avoid providing information such as your SSN or bank account numbers to unknown persons over the phone or internet unless you are certain of who is receiving it.

Report any and all concerns to the Consumer Protection Division of the OAG at 671-475-3324 ext. 3244 or 3210.

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